

We express our deepest condolences to the families affected by the recent terror attack in Pahalgam, Jammu and Kashmir.

In this hour of grief, our thoughts are with the victims and their loved ones.

At **Aditya Birla Sun Life Insurance**, we stand in solidarity with our policyholders during this difficult time. We remain committed to providing every possible support to those impacted. Our teams are here to ensure that the claims process is smooth and swift, so that affected families can focus on healing and recovery.

A **simplified claim settlement process** for the families of our policy holders who have been impacted by this unfortunate event is given below.

List of reduced documentation and alternate proof to be submitted as below: -

- **Claimant's Statement Form** (available on <https://lifeinsurance.adityabirlacapital.com/customer-service/claim-procedure/online-claim> or any of the ABSLI branch offices)
- **Copy of Death Certificate** issued by the designated District officials of State Government / Municipal Records. (or)
A copy of the **published list of names of deceased** issued by the municipal authorities or government hospitals.
- Copy of **Claimant's Identity, Relationship Proof & Bank Details.**
- **Policy document (or any communication document from ABSLI which confirms policy details)**

As per your convenience, the above documents may be submitted at any of the Aditya Birla Sun Life Insurance Branch offices or claim can be intimated through our website (<https://lifeinsurance.adityabirlacapital.com/customer-service/claim-procedure/online-claim>)

To locate your nearest ABSLI branch, please visit <https://lifeinsurance.adityabirlacapital.com/contact-us>

Alternatively, you can also speak to our claim's executive (Contact No.:022 6188 1080/1081) from our Claims Department between 9.30 a.m. to 6.00 p.m. from Monday to Friday.

For any further information or assistance, please contact us in any of the following ways:

Call : 1-800-27 0-7000

Email : claims.lifeinsurance@adityabirlacapital.com

We assure our policyholders affected by this unfortunate event that we will always be standing by them in their hour of need.

Aditya Birla Sun Life Insurance Company Limited

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