CUSTOMER INFORMATION SHEET / KNOW YOUR POLICY

This document provides key information about your policy. You are also advised to go through your policy document.

Sr No	Title	Description in Simple Words (Please refer to applicable Policy Clause Number in next column)	Policy Clause Number
1	Name of the Insurance Product and Unique Identification Number (UIN)	ABSLI SecurePlus Plan UIN: 109N102V14	Part A
2	Application Number		
3	Type of Insurance Policy	Non-Linked other than pure risk and pension	Part B
4	Basic Policy details	 Instalment Premium with applicable taxes: 1st Year – Rs 2nd Year onwards – Rs Mode of premium payment: Annual Sum Assured on death: Rs Sum Assured on Maturity: Refer below section for Maturity Benefit Premium payment Term: Policy Term: 	Refer Part-A Policy Schedule
5	Policy Coverage/benefits payable	 Benefits payable on maturity: At the end of the Policy Term, the Policyholder shall have the flexibility to use the commutation option wherein, at any time on or after end of the Policy Term, if the Policyholder would like to get a lump sum instead of the Income Benefits, the commuted value of the outstanding benefits shall be paid as a lump sum. Benefits payable on death: Sum Assured on Death Survival Benefits excluding that payable on maturity: Rs Surrender benefits: One Full Year Premium for the first Policy Year paid by Policyholder: Special Surrender Value (SSV). Premiums for the first two Policy Years paid by Policyholder: Higher of Guaranteed Surrender Value (GSV) and Special Surrender Value (SSV). Options to policyholders for availing benefits, if any, covered under the policy: Death Benefit (Lumpsum/Staggered) Surrender Benefit Maturity Benefit Grace period to pay premium. Other benefits/options payable, specific to the policy, if any: Not applicable 	Refer Part C - Maturity Benefit Refer Part C- Death Benefit Refer Part-D- Surrender Benefit

		Lock-in period for Linked Insurance products: Not applicable	
	Options available (in		Not
6	case of Linked	Not applicable	Applicabl
	Insurance Products)	Not applicable	е
	Option available (in		Not
7	case of Annuity	No. 1 and Parking	Applicabl
	product)	Not applicable	е
8	Riders opted, if any	Summary of coverage Rider Name: ABSLI ADB Rider Plus Rider UIN: 109B023V02 Rider Sum Assured (Rs): Rider Premium (GST as applicable): Rider Name: ABSLI Waiver of Premium Rider Rider UIN: 109B017V03 Rider Sum Assured (Rs): Rider Premium (GST as applicable): Rs Rider Name: ABSLI Surgical Care Rider Rider UIN: 109B015V03 Rider Sum Assured (Rs): Rider Premium (GST as applicable): Rs Rider Name: ABSLI Hospital Care Rider Rider UIN: 109B016V03 Rider Sum Assured (Rs): Rider Premium (GST as applicable): Rs	Refer Part-A- Policy Schedule
		• Rider UIN: 109B019V03 • Rider Sum Assured (Rs):	
		Rider Premium (GST as applicable): Rs	
9	Exclusions (events where insurance coverage is not payable), if any.	Suicide Exclusion: In case the Life Insured, either minor or major, dies due to suicide within 12 months from the Risk Commencement Date or date of revival of the Policy, the Policy shall immediately terminate, and Company shall pay the following to the nominee: • Where the Policy has acquired the Surrender Value, higher of Surrender Value or (Total Premiums Paid plus underwriting extra premiums paid plus loadings for modal premiums paid excluding applicable taxes) till date of death. • Where the Policy hasn't acquired the Surrender Value, Total Premiums Paid plus underwriting extra premiums paid plus loadings for modal premiums paid excluding applicable taxes) till date of death.	Refer Part F for Base Coverage Refer Part F of Rider Contract for Rider Exclusion

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Rider Exclusion - ABSLI ADB Rider Plus

You shall not be entitled to any benefits for the death of the Life Insured directly or indirectly due to or caused, occasioned, accelerated, or aggravated by any of the following:

- Death as a result of any disease or infection other than directly linked with an Accident.
- Suicide, attempted suicide, or self-inflicted injury
 Notwithstanding this exclusion:

In case of death of Life Insured due to suicide within 12 months from the date of commencement of risk under the policy or from the date of revival of the policy, as applicable, the Accidental Death Benefit, as described in Part C, will not be payable. In such circumstances, ABSLI shall refund the rider premiums paid since date of inception of policy till date or ABSLI shall pay the Surrender Value available as on the date of death, whichever is higher to the nominee or beneficiary of the policyholder, provided the policy is in force. For this purpose, rider premiums considered will be exclusive of applicable taxes as the same are collected over and above the premiums as per prevailing tax rules.

- Participation of the insured person in a criminal, illegal activity or unlawful act with criminal intent .
- Taking or absorbing, accidentally or otherwise, any intoxicating liquor, drug, narcotic, medicine, sedative or poison, except as prescribed by a licensed doctor other than life assured.
- Nuclear Contamination; the radioactive, explosive or hazardous nature of nuclear fuel materials or property contaminated by nuclear fuel materials or Accident arising from such nature.
- Entering, exiting, operating, servicing, or being transported by any aerial device or conveyance except when on a commercial passenger airline on a regular scheduled passenger trip over its established passenger route.
- Engaging in or taking part in hazardous sport(s) or any hazardous pursuits, including but not limited to, diving or riding or any kind of race; underwater activities involving the use of breathing apparatus or not; martial arts; hunting; mountaineering; parachuting; bungee jumping.
- War, terrorism, invasion, act of foreign enemy, hostilities (whether war be declared or not), armed or unarmed truce, civil war, mutiny, martial law, rebellion, revolution, insurrection, military or usurper

power, riot or civil commotion, strikes. War means any war whether declared or not.

- Service in the armed forces in time of declared or undeclared war or while under orders for warlike operations or restoration of public order
- Accident occurring while or because the Insured is under the influence of Alcohol or Solvent abuse or taking of Drugs, narcotics, or psychotropic substances unless taken in accordance with the lawful directions and prescription of a registered medical practitioner.

Rider Exclusion - ABSLI Waiver of Premium Rider

You shall not be entitled to any benefits if a disability or covered critical illness results either directly or indirectly from any of the following causes:

- any pre-existing disease
- "Pre-existing Disease" means any condition, ailment, injury or disease:
- a) That is/are diagnosed by a physician within 36 months prior to the effective date of the policy issued by the insurer or its latest revival date, whichever is later; OR
- b) For which medical advice or treatment was recommended by, or received from, a physician within 36 months prior to the effective date of the policy or its latest revival date, whichever is later; OR;
- c) A condition for which any symptoms and or signs if presented and have resulted within three months of the issuance of the policy or its latest revival date, whichever is later, in a diagnostic illness or medical condition.

This exclusion shall not be applicable to conditions, ailments or injuries or related condition(s) which are underwritten and accepted by insurer at inception — any condition (disease, illness or injury) manifesting itself within 90 days from the effective date of the rider or its latest revival date, whichever is later;

- any congenital condition;
- AIDS, HIV related complications or any sexually transmitted diseases;
- attempted suicide or self-inflicted injury, irrespective of mental condition;
- participation in a criminal, unlawful or illegal activity;
- taking or absorbing, accidentally or otherwise, any intoxicating liquor, drug, narcotic, medicine, sedative or poison, except as prescribed by a registered medical practitioner acceptable to us;
- nuclear contamination, the radioactive, explosive or

hazardous nature of nuclear fuel materials or property contaminated by nuclear fuel materials or accident arising from such nature;

- entering, exiting, operating, servicing, or being transported by any aerial device or conveyance except when on a commercial passenger airline on a regular scheduled passenger trip over its established passenger route;
- engaging in or taking part in professional sport(s) or any hazardous pursuits, including but not limited to, diving or riding or any kind of race, underwater activities involving the use of breathing apparatus or not, martial arts, hunting, mountaineering, parachuting, bungee jumping;
- war (whether declared or not), terrorism, invasion, act of foreign enemy, hostilities, civil war, martial law,
- rebellion, revolution, insurrection, military, or usurper power, riot or civil commotion;
- taking part in any naval, military or air force operation during peace time;
- no payment will be made by the Company for any claim directly or indirectly caused by, based on, arising out of, or howsoever, to any Illness or accident for which care, treatment, or advice was recommended by or received from a Physician, or which first manifested itself or was contracted before the start of the Policy Period, or for which a claim has or could have been made under any earlier policy.

Rider Exclusion - ABSLI Surgical Care Rider

You shall not be entitled to any benefits if the surgery is directly or indirectly caused by, based on, arising out of or howsoever attributable to any of the following:

Pre-existing Disease

Pre-existing Disease means any condition, ailment, injury. or disease:

- a) That is/are diagnosed by a physician within 36 months prior to the effective date of the policy issued by the insurer or its reinstatement, whichever is later, or
- b) For which medical advice or treatment was recommended by, or received from, a physician within 36 months prior to the effective date of the policy issued by the insurer or its reinstatement, whichever is later
- any pre-existing condition (disease, illness or injury)
 which manifested itself prior to the effective date of the rider or its latest revival date, whichever is later;
- any congenital condition, genetic disorders or birth defects;
- purely investigative procedure not resulting in any

treatment or elective procedures or failure to seek medical advice;

- Any sexually transmitted diseases;
- attempted suicide or self-inflicted injury, irrespective of mental condition;
- participation in a criminal, unlawful or illegal activity;
- taking or absorbing, accidentally or otherwise, any intoxicating liquor, drug, narcotic, medicine, sedative or poison, except as prescribed by a registered medical practitioner acceptable to us;
- nuclear contamination, the radioactive, explosive or hazardous nature of nuclear fuel materials or property contaminated by nuclear fuel materials or accident arising from such nature;
- entering, exiting, operating, servicing, or being transported by any aerial device or conveyance except when on a commercial passenger airline on a regular scheduled passenger trip over its established passenger route;
- engaging in or taking part in professional sport(s) or any hazardous pursuits, including but not limited to, diving or riding or any kind of race, underwater activities involving the use of breathing apparatus or not, martial arts, hunting, mountaineering, parachuting, bungee jumping;
- war (whether declared or not), terrorism, invasion, act of foreign enemy, hostilities, civil war, martial law, rebellion, revolution, insurrection, military or usurper power, riot or civil commotion;
- circumcision, any cosmetic procedures or plastic surgery;
- pregnancy, childbirth or their complications, abortion, medical termination of pregnancy, infertility or sex change operation;
- organ donation as a donor;
- rehabilitation or convalescent care for a period beyond customary length of stay;
- dental treatment except if arising from an accident;
- non-allopathic treatment;
- study and treatment of sleep apnoea;
- deliberate exposure to exceptional danger, except in an attempt to save a human life;
- treatment taken outside India.
- Any surgery performed within 90 days from the start
 of coverage or the revival date.

Rider Exclusion - ABSLI Hospital Care Rider

You shall not be entitled to any benefits if the

hospitalization is directly or indirectly caused by, based on, arising out of or howsoever attributable to any of the following:

- Pre-existing Disease
- Pre-existing Disease means any condition, ailment, injury or disease:
- a) That is/are diagnosed by a physician within 36 months prior to the effective date of the policy issued by the insurer or its reinstatement, whichever is later, or
- b) For which medical advice or treatment was recommended by, or received from, a physician within 36 months prior to the effective date of the policy issued by the insurer or its reinstatement, whichever is later
- any congenital condition, genetic disorders or birth defects;
- purely investigative procedure not resulting in any treatment or elective procedures or failure to seek medical advice;
- Any sexually transmitted diseases;
- attempted suicide or self-inflicted injury, irrespective of mental condition;
- participation in a criminal, unlawful or illegal activity;
- taking or absorbing, accidentally or otherwise, any intoxicating liquor, drug, narcotic, medicine, sedative or poison, except as prescribed by a registered medical practitioner acceptable to us;
- nuclear contamination, the radioactive, explosive or hazardous nature of nuclear fuel materials or property contaminated by nuclear fuel materials or accident arising from such nature;
- entering, exiting, operating, servicing, or being transported by any aerial device or conveyance except when on a commercial passenger airline on a regular scheduled passenger trip over its established passenger route;
- engaging in or taking part in professional sport(s) or any hazardous pursuits, including but not limited to, diving or riding or any kind of race, underwater activities involving the use of breathing apparatus or not, martial arts, hunting, mountaineering, parachuting, bungee jumping;
- war (whether declared or not), terrorism, invasion, act of foreign enemy, hostilities, civil war, martial law, rebellion, revolution, insurrection, military or usurper power, riot or civil commotion;
- circumcision, any cosmetic procedures or plastic surgery;
- pregnancy, childbirth or their complications, abortion,

medical termination of pregnancy, infertility or sex change operation;

- organ donation as a donor;
- rehabilitation or convalescent care for a period beyond customary length of stay;
- dental treatment except if arising from an accident;
- non-allopathic treatment;
- study and treatment of sleep apnoea;
- deliberate exposure to exceptional danger, except in an attempt to save a human life;
- treatment taken outside India.
- any surgery performed within 90 days from the start of coverage or the revival date

Rider Exclusion - ABSLI Critical Illness Rider

You shall not be entitled to any benefits if a covered critical illness results either directly or indirectly from any of the following causes:

- any pre-existing condition (disease, illness or injury)
 which manifested itself prior to the effective date of the rider or its latest revival date, whichever is later;
- any condition (disease, illness or injury) manifesting itself within 90 days from the effective date of the rider or its latest revival date, whichever is later;
- any congenital condition;
- Any sexually transmitted diseases;
- attempted suicide or self-inflicted injury, irrespective of mental condition;
- participation in a criminal, unlawful or illegal activity;
- taking or absorbing, accidentally or otherwise, any intoxicating liquor, drug, narcotic, medicine, sedative or poison, except as prescribed by a registered medical practitioner acceptable to us;
- nuclear contamination, the radioactive, explosive or hazardous nature of nuclear fuel materials or property contaminated by nuclear fuel materials or accident arising from such nature;
- entering, exiting, operating, servicing, or being transported by any aerial device or conveyance except when on a commercial passenger airline on a regular scheduled passenger trip over its established passenger route;
- engaging in or taking part in professional sport(s) or any hazardous pursuits, including but not limited to, diving or riding or any kind of race, underwater activities involving the use of breathing apparatus or not, martial arts, hunting, mountaineering, parachuting, bungee jumping;

		- war (whether declared or not), terrorism, invasion, act	
		of foreign enemy, hostilities, civil war, martial law,	
		rebellion, revolution, insurrection, military or usurper	
		power, riot or civil commotion.	
		– Taking part in any naval, military or air force operation	
		during peace time.	
		– No payment will be made by the Company for any	
		claim directly or indirectly caused by, based on, arising out of,	
		or howsoever, to any Critical Illness for which care, treatment,	
		or advice was recommended by or	
		received from a Physician, or which first manifested itself or was	
		contracted before the start of the Policy Period, or for which a	
		claim has or could have been made under any earlier policy.	
		ABSLI Waiver of Premium Rider – Waiting period of 90 days	C
	Waiting /lian David if	ABSLI Surgical Care Rider – Waiting period of first two policy	Section F
10	Waiting /lien Period, if	years	of the
	any.	ABSLI Hospital Care Rider – Waiting period of 90 days	Rider
		ABSLI Critical Illness Rider – Waiting period of 90 days	Contract
		"Grace Period" refers to the time granted by us from the due	
		date for the payment of premium, without any penalty or late	
		fee, during which time your Policy is considered to be in-force	
		with the risk cover without any interruption, as per the terms	
		and conditions of your Policy. A period of 15 (Fifteen) days from	
11	Grace period	the due date of the first unpaid Premium for monthly Premium	Part C
**	Grace period	payment mode and 30 (Thirty) days from the due date of the	Taree
		first unpaid Premium for annually, semi-annually or quarterly	
		premium payment modes will be allowed. The insurance	
		coverage continues during the grace period, however, in case of	
		death during the grace period, the Company will recover the	
		unpaid premium due from the death benefit payable.	
		You have a free look period of 30 days from the date of receipt	
		of the Policy, to review the terms and conditions of the Policy,	
		in case You disagree with the terms & conditions of Your Policy,	
		you have the option to return the original policy document to	
		us for cancellation. We will refund the premium paid post	
		receipt of written notice of cancellation (along with reasons	
12	Free Look Period	thereof) together with the original Policy document from Your	Part D
		end. We may reduce the amount of the refund by	
		proportionate risk premium for the period of cover and	
		expenses incurred by us on medical examination, if any and	
		stamp duty charges while issuing Your Policy in accordance with	
		IRDAI (Protection of Policyholders' Interests, Operations and	
		Allied Matters of Insurers) Regulations, 2024.	
		Lapse: It means a Policy where the Policy has not acquired a	Dofor Daw
13	Lapse, paid-up and	Surrender Value and Premium due is not paid till the expiry of	Refer Part B for
	revival of the Policy	the Grace Period.	Lapse

		I	Ι
		Reduced Paid-Up: It means the state of the Policy due to failure	
		to pay due Premium within the Grace Period after payment of	Refer Part
		Premiums for at least first Policy Year. Benefits are reduced as	D for
		per the terms and conditions of the Policy.	Reduced Paid-up
		Revival: It means restoration of the Policy, which was	Palu-up
		discontinued due to the non-payment of premium, by Us with	
		all the benefits mentioned in the Policy, with or without rider	
		benefits if any, upon the receipt of all the premiums due and	Refer Part
		other charges or late fee if any, as per the terms and conditions	D for
		of the Policy, upon being satisfied as to the continued	Revival
		insurability of the insured or Policyholder on the basis of the	
		information, documents and reports furnished by You, in	
		accordance with Board Approved Underwriting Policy.	
		You may take a loan against your policy at any time after your	
4.4	Policy Loan, if	policy acquires a surrender value. The minimum policy loan is	Dowt D
14	applicable	Rs. 5,000 and the maximum is 80% of the then Surrender	Part D
		Benefit less any outstanding policy loan balance as of date.	
		Turn Around Time* (TAT) for claims settlement and brief	
		procedure:	
		Maturity Claims, Survival Benefits and Annuities: On or before	
		the due date	
		Death Claims - settlement/repudiation with investigation: 45	
		days	
		Death Claims - settlement without investigation: 15 days	
		*For updated TAT, please refer below link	
		https://lifeinsurance.adityabirlacapital.com/customer-	
		service/service-tats	
		Mandatory Claim Requirements:	
		Claimant Statement Form	
		2. Death certificate issued by municipal corporation / Gram	
		Panchayat (Self attested copy)	
15	Claims/Claims	3. Original Policy Document	Refer Part
	Procedure	4. KYC document of beneficiary (Self attested copy)	F
		5. Relationship with the beneficiary with the Life Insured	
		Bank details of the beneficiary	
		Additional Requirements (Claims within 3 years from date of	
		issue/revival):	
		Medical Attendant's Certificate, if any.	
		2. Hospital or treatment records, if any (Self	
		attested copy)	
		Employer's certificate (if applicable)	
		Additional Requirements for Accidental/Unnatural Death:	
		1. FIR & Final Police Closure Report	
		2. Post Mortem Report	
		3. Policy Inquest Report/Inquest Panchnama	
		4. News Paper Cutting (if any)	
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		Helpline/Call Centre number: You can call us at our toll-free no. 1800 270 7000 Contact details of the insurer: You can email us at Aditya Birla Capital - Life Insurance claims.lifeinsurance@adityabirlacapital.com Link for downloading claim form and list of documents required including bank account details: https://lifeinsurance.adityabirlacapital.com/customer-service/claim-procedure/online-claim/claim-forms-and-downloads Turn Around Time* (TAT): Free Look Payout: T+7days	
16	Policy Servicing	Processing of Proposal and Decision on the policy issuance: 7 days Obtaining copy of the proposal: 30 days Request for Policy Bond: 15 days Non-Financial Request: 7 days Policy Withdrawal and Surrender: Within 7 days from the date of receipt of complete requests and requirements *For updated TAT, please refer below link https://lifeinsurance.adityabirlacapital.com/customer- service/service-tats • Helpline/Call Centre number: You can call us at our toll-free no.: 1800 270 7000 • Contact details of the insurer: You can email us at care.lifeinsurance@adityabirlacapital.com • Link for downloading applicable forms and list of documents required including bank account details: https://lifeinsurance.adityabirlacapital.com/forms-and- downloads/policy-servicing-forms	Refer Part F
17	Grievances / Complaints	Contact details of Grievance Redressal Officer of the insurer: https://lifeinsurance.adityabirlacapital.com/grievance-redressal Link for registering the grievance with the insurers portal https://lifeinsurance.adityabirlacapital.com/grievance-redressal Contact details of Ombudsman http://www.cioins.co.in/Ombudsman http://www.cioins.co.in/Ombudsman	Refer Part G

[&]quot;We", "Us", "Our", "Insurer" or "Company" refers to Aditya Birla Sun Life Insurance Company Limited.

<u>Declaration by the Policyholder</u>

I have read the above and confirm having noted the details.

Place: <City mentioned in the Address>

Date: <OTP Authentication Date DD-MMM-YYYY>

<Name of the Policy Owner>
Authenticated through OTP
(Signature of the Policyholder)

