## **CUSTOMER INFORMATION SHEET / KNOW YOUR POLICY**

This document provides key information about your policy. You are also advised to go through your policy document.

SI. no.	Title	Description in Simple Words (Please refer to applicable Policy Clause Number in next column)	Policy Clause Number
1.	Name of the Insurance Product and Unique Identification Number (UIN)	ABSLI Wealth Max Plan UIN: 109L073V05	Part A
2.	Application Number		
3.	Type of Insurance Policy	Linked	Part B
4.	Basic Policy details	<ul> <li>Instalment Premium with applicable taxes:</li> <li>1<sup>st</sup> Year – Rs</li> <li>2<sup>nd</sup> Year onwards –</li> <li>Mode of premium payment:</li> <li>Sum Assured on death: Rs</li> <li>Sum Assured on Maturity:</li> <li>Premium payment Term:</li> <li>Policy Term:</li> </ul>	Refer Part-A Policy Schedule
5.	Policy Coverage/benefits payable	Benefits payable on maturity: The Maturity Benefit shall be the Basic Fund Value plus the Top-up Fund Value, if any, valued at applicable NAV on the date of maturity.      Basefits payable on death. Highest of the below:	Refer Part C for Maturity, Death, Surrender Benefits Refer Part-B for Lock in period.
		<ul> <li>Survival Benefits excluding that payable on maturity:</li> <li>Surrender benefits:</li> <li>Within first 5 policy years: Policy fund value after deduction of applicable discontinuance charges. The policy fund in the discontinued policy fund shall be payable at the end of lock-in</li> </ul>	

11.		"Grace Period" refers to the time granted by us from the due date for the payment of premium, without any penalty or late fee, during which time your Policy is considered to be in-force with the risk cover without any interruption, as per the terms and conditions of your Policy. A period of 15 (Fifteen) days from the due date of the first unpaid Premium for monthly Premium payment mode and 30 (Thirty) days from the due date of the first unpaid Premium for annually, semi-annually or quarterly premium payment modes will be allowed. The insurance coverage continues during the grace period, however, in case of death during the grace period, the Company will recover the unpaid premium due from the death benefit payable	Refer Part C
12.			Refer Part D
13.	Lapse, paid-up and revival of the Policy	"Reduced Paid-up Policy" means the Policy under which the due Instalment Premiums have been discontinued after the completion of the Lock-In Period.  "Revival" means restoration of the policy, which was discontinued due to the non-payment of Instalment Premium, by the Company with all the benefits mentioned in the Policy document, with or without Rider benefits if any, upon the receipt of all the Instalment Premiums due and other charges or late fee if any, as per the terms and conditions of the Policy, upon being satisfied as to the continued insurability of the Life Insured or Policyholder on the basis of the information, documents and reports furnished by the Policyholder, in accordance with Our Board approved Underwriting policy.	Refer Part B for Lapse Refer Part D for Reduced Paid Up Policy Refer Part D for Revival
14.	Policy Loan, if applicable	• •	Not Applicable

15.	Claims/Claims	Turn Around Time* (TAT) for claims settlement and brief	Refer Part F
	Procedure	procedure:	
		P	
		Maturity Claims, Survival Benefits and Annuities: On or before	
		the due date	
		Death Claims - settlement/repudiation with investigation:	
		45 days	
		Death Claims - settlement without investigation: <b>15 days</b>	
		*For updated TAT, please refer below link	
		https://lifeinsurance.adityabirlacapital.com/customer-service/service-tats	
		Mandatory Claim Requirements:	
		1. Claimant Statement Form	
		2. Death certificate issued by municipal corporation / Gram	
		Panchayat (Self attested copy)	
		3. Original Policy Document	
		4. KYC document of beneficiary (Self attested copy)	
		5. Relationship with the beneficiary with the Life Insured	
		6. Bank details of the beneficiary	
		Additional Requirements (Claims within 3 years from date	
		of issue/revival):	
		Medical Attendant's Certificate, if any.	
		2. Hospital or treatment records, if any (Self attested copy)	
		3. Employer's certificate (if applicable)	
		Additional Requirements for Accidental/Unnatural Death:	
		FIR & Final Police Closure Report	
		2. Post Mortem Report	
		Policy Inquest Report/Inquest Panchnama	
		4. News Paper Cutting (if any)	
		Helpline/Call Centre number: You can call us at our toll-	
		free no. 1800 270 7000	
		Contact details of the insurer: You can email us at Aditya	
		Birla Capital - Life Insurance	
		claims.lifeinsurance@adityabirlacapital.com	
		Link for downloading claim form and list of documents	
		required	
		including bank account details:	
		https://lifeinsurance.adityabirlacapital.com/customer-	
		service/claim-procedure/online-claim/claim-forms-and-	
16.	Policy Servicing	<ul><li>downloads</li><li>Turn Around Time* (TAT):</li></ul>	Refer Part F
10.	i olicy Servicing	Free Look Payout: <b>T+7days</b>	IVEIEI LAIFL
		Processing of Proposal and Decision on the policy issuance:	
		7 days	
		Obtaining copy of the proposal: <b>30 days</b>	
		Obtaining copy of the proposal. 30 days	

		Request for Policy Bond: 15 days	
		Non-Financial Request: <b>7 days</b>	
		Policy Withdrawal and Surrender: Within 7 days from the	
		date of receipt of complete requests and requirements	
		*For updated TAT, please refer below link	
		https://lifeinsurance.adityabirlacapital.com/customer-service/service-tats	
		Helpline/Call Centre number: You can call us at our toll-free	
		no.: 1800 270 7000	
		Contact details of the insurer: You can email us at	
		care.lifeinsurance@adityabirlacapital.com, For NRI Customer	
		absli.nrihelpdesk@adityabirlacapital.com	
		Link for downloading applicable forms and list of documents	
		required including bank account details.:	
		https://lifeinsurance.adityabirlacapital.com/forms-and-	
		downloads/policy-servicing-forms	
17.	Grievances	Contact details of Grievance Redressal Officer of the	Refer Part G
	/Complaints	insurer:	
		https://lifeinsurance.adityabirlacapital.com/grievance-	
		redressal	
		Link for registering the grievance with the insurer's portal-	
		https://lifeinsurance.adityabirlacapital.com/grievance-	
		redressal	
		Contact details of Ombudsman	
		http://www.cioins.co.in/Ombudsman	
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<sup>&</sup>quot;We", "Us", "Our", "Insurer" or "Company" refers to Aditya Birla Sun Life Insurance Company Limited.

## **Declaration by the Policyholder**

I have read the above and confirm having noted the details.

Place: <City mentioned in the Address>

Date: <OTP Authentication Date DD-MMM-YYYY>

<Name of the Policy Owner>
Authenticated through OTP & Timestamp
(Signature of the Policyholder)